Donor Privacy Policy
Community Partnership Family Resource Center

Our Commitment to Our Donors

We will not sell, share or trade our donors' names or personal information with any other entity, nor send mailings to our donors on behalf of other organizations.

This policy applies to all information received by Community Partnership Family Resource Center, both online and offline, on any Platform (“Platform”, includes websites and mobile applications), as well as any electronic, written, or oral communications.

To the extent any donations are processed through a third-party service provider, our donors’ information will only be used for purposes necessary to process the donation.

Click here to read the full policy.

Full Policy:

COMMUNITY PARTNERSHIP FAMILY RESOURCE CENTER DONOR PRIVACY POLICY
MAY 21, 2019

This policy describes what personal information we collect and how we use it.

Community Partnership Family Resource Center (“Community Partnership,” “we,” “us,” or “our”) operates to strengthen Teller County Families. That goal powers all of the decisions we make, including how we gather and respect personal information. This privacy policy (this “Privacy Policy”) exists to be as clear and straightforward as possible, because we know that you (“You,” “client,” “donor,” or “employee”) care about how information you provide to us is used and shared. Our aim is for you — a valued partner of our agency — to always feel informed and empowered with respect to your privacy when interacting with Community Partnership.

This Privacy Policy applies to all information received by Community Partnership in any way (verbal, written, or electronically.)

Our Commitment to Our Donors (“Donor Privacy Policy”)
We will not sell, share or trade our donors’ names or Personal Information with any other entity, nor send mailings to our donors on behalf of other organizations. This Donor Privacy Policy applies to all information received by Community Partnership, both online and offline, on any Platform, as well as any electronic, written, or verbal communications.

The Information We Collect
Community Partnership collects information when you interact through our employees, fill out forms, enroll in classes, use our facilities or donate to us.

You authorize us to use, store and otherwise process any personal information which relates to and identifies you, including (but not limited to) your name and address, to the extent reasonably necessary to provide the services which are available through us, our partners, successors, assignees, associates, sub-contractors, or other third parties.

1. Personal Information (“Personal Information”)
For purposes of this Privacy Policy, Personal Information means any information or set of information that identifies or could be used by or on behalf of Community Partnership, or any of our Partners to identify a natural or legal person. Personal Information does not include information that is encoded, aggregated, anonymized, or publicly available information that has not been combined with non-public Personal Information.
Examples of different purposes for which we may collect Personal Information include, but are not limited to:

- The registration process for classes or services provided by Community Partnership;
- Donations made directly to Community Partnership made through resources including Indy Give, from which we collect Personal Information such as your name, billing address, and e-mail address, if you have not already provided these details. We collect information about your donation, including the amount of your donation;
- Donations made through Community Partnership via our website at CPTeller.org, from which we collect Personal Information such as your name, billing address, and e-mail address, if you have not already provided these details. We collect information about your donation, including the program you are donating to and the amount of your donation;
- Job applications;
- Surveys. Periodically, Community Partnership may invite you to participate in completing online or hard copy surveys;
- Contact you regarding your donation(s), as to the quality of the service, as well as any potential errors that may have occurred;
- Voluntary submissions to Community Partnership requesting information about our products and services, signing up to receive information from us, or sending us an e-mail;
- E-mail subscriptions. Community Partnership may also compile a subscription list to which you voluntarily submit your name, mailing address, and/or email address. The purpose of such a subscription list would be to send you periodic updates on matters of interest, provided you will have the ability to opt out of further communications in accordance with procedures described in each such update.

2. Non-Personal/Other Information

In addition to Personal Information, we and our Partners may collect additional information that does not personally identify you ("Other Information"). Other Information may include information collected:

a. From Your Activity. Information that we or our Partners may automatically collect when you visit, access, and/or use our services and programs.

Partners

Partners include, but are not limited to:

a. Google Analytics. Community Partnership uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses Cookies to help the website analyze how users interact with the Platform. Other Information generated by the Cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of Cookies by selecting the appropriate settings on your browser; however, please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

Google Analytics collects information anonymously. It reports website trends without identifying individual visitors. You can opt out of Google Analytics without affecting how you visit our site. For more information on opting out of being tracked by Google Analytics across all websites you use, visit Google
Ad Settings. Google’s ability to use and share information collected by Google Analytics about your visits to this site is restricted by the Google Analytics Terms of Use and the Google Privacy Policy.

b. Interest Based Advertising. Community Partnership incorporates remarketing by utilizing third party vendors (such as Google) to display content specific advertisements to visitors who have previously visited the Community Partnership’s site and/or expressed interest in the Community Partnership’s products when such visitors go to other websites that also incorporate similar remarketing tools. Community Partnership and other third-party vendors, including Google, use first-party cookies and third-party cookies together to inform, optimize and serve ads based on a User’s past visits to the Community Partnership site.

Remarketing is a way for Community Partnership to connect to Community Partnership Users based upon such Users’ past interactions with Community Partnership. Third-party vendors (such as Google) may show Community Partnership ads on other sites on the Web.

c. From You. You are considered a Partner through the information that you voluntarily provide to us that does not identify you personally.

Community Partnership reserves the right to add or delete Partners at any time, at Community Partnership’s sole discretion, subject to the terms of the Partner’s privacy policy.

The Information Collected by or Through Third-Party Advertising Companies
We may share Other Information about your activity on our website with third parties for the purpose of tailoring, analyzing, managing, reporting, and optimizing advertising you see from us and elsewhere. These third parties may use Cookies, pixel tags (“pixel tags,” “web beacons,” “pixel gifs,” or “clear gifs”), and/or other technologies to collect such Other Information for such purposes. Pixel tags enable us, and these third-party advertisers, to recognize a browser’s Cookie when a browser visits the site on which the pixel tag is located in order to learn which advertisement brings a user to a given site.

Search Engines and Other Sites
Search engines and other sites not affiliated with Community Partnership, google.com, may crawl the Site and make available to the public publicly-available content and postings from the site. The Site may also contain links to other websites. Community Partnership is not responsible for the privacy practices of such other websites. Community Partnership encourages its clients, donors, and users to be aware of such search engines and other sites when they leave the website and to read the privacy statement of each website they visit.

How We Use and Share the Information
We use Personal Information and Other Information to provide you services, process your donations, solicit your feedback, inform you about our products and services, personalize communications and fundraising appeals that we believe will be of interest to you, and to improve our services to you.

We may also use and/or share Personal Information, Other Information, and User Content as described below:

- We may employ other companies and individuals to perform functions on our behalf. Examples may include providing technical assistance and customer service. These other companies will have access to Personal Information and Other Information only as necessary to perform their functions and to the extent permitted by law.
- In an ongoing effort to better understand our client and donor needs, we may analyze Other Information in aggregate form in order to operate, maintain, manage, and improve our products and services. This aggregate information does not identify individuals personally. We may share this aggregate data with our affiliates, agents, and business partners. We may also disclose aggregated user statistics in order to describe our products and services to current and prospective business partners and to other third parties for other lawful purposes.
- We may share some or all of the Personal Information and Other Information with any of our parent companies, subsidiaries, or other companies under common control with us.
- To the extent permitted by law, we may also disclose the Personal Information and the Other Information: (i) when required by law, court order, or other government or law enforcement authority or regulatory agency; or (ii) whenever we believe that disclosing such information is necessary or advisable, for example, to protect the rights, property, or safety of Community Partnership or others.

**Accessing and Modifying Information and Communication Preferences**
Upon request, Community Partnership will grant individuals reasonable access to Personal Information that we and our agents hold about them. In addition, individuals may manage their receipt of marketing communications by clicking on the “unsubscribe” link located on the bottom of any Community Partnership marketing e-mail. We will use commercially reasonable efforts to process such requests in a timely manner. You should be aware, however, that it is not always possible to completely remove or modify information in our subscription databases.

**How We Protect the Information**
We take commercially reasonable steps to protect Personal Information and Other Information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. Please understand, however, that no security system is impenetrable. We cannot guarantee the security of our databases, nor can we guarantee that the information that you supply will not be intercepted while being transmitted to and from us over the Internet. In particular, e-mail sent to or from our website or through email servers may not be secure, and you should, therefore, take special care in deciding what information you send to us via e-mail.

**Links to External Websites**
Community Partnership's website or any externally-facing communications from Community Partnership (from any Platform, online or offline, verbal, written, or electronic) may contain links to third-party websites. Community Partnership has no control over the privacy practices or the content of those websites and is therefore not responsible for the content or the privacy policies of those third-party websites. You should check the applicable third-party privacy policy and terms of use when visiting any other websites.

**Changes to This Privacy Policy**
This Privacy Policy is effective as of the date stated at the top of this Privacy Policy. We may change this Privacy Policy from time to time. Please be aware that, to the extent permitted by applicable law, our use of the Personal Information and Other Information is governed by the Privacy Policy in effect at the time we collect the information. Please refer back to this Privacy Policy on a regular basis.

**How to Contact Us**
If you have questions about this Privacy Policy, please contact Community Partnership via:

- e-mail at office@cpteller.org with “PRIVACY POLICY” in the subject line; or
- postal mail to: Community Partnership, PO Box 396, Divide, CO 80814.

Our intent is to promptly reply to every message we receive. This information is used to respond directly to your questions or comments. We also may file your comments to improve our services in the future.